Member Notice:

To our account holders and potential account holders:

In accordance with Section 326 of the USA Patriot Act of 2001, which requires the Chattahoochee Federal Credit Union to help the government fight the funding of terrorism and money laundering activities, Chattahoochee Federal Credit Union is required to obtain basic identifying information from you and verify that information when you open a new account.

This means the Chattahoochee Federal Credit Union staff will ask you for some basic information such as your name, address, date of birth, and other information designed to help us identify you. Chattahoochee Federal Credit Union staff will also ask to see documents identifying you such as a social security card, driver's license, passport, and/or some other government-issued document.

In some cases, identification will be requested for those individuals conducting business with Chattahoochee Federal Credit Union prior to the effective date of the member identification requirements. This is because original documentation was not obtained with the opening of the account or Chattahoochee Federal Credit Union is unable to form a reasonable belief that it knows the true identity of the existing account holder.

In all cases, protection of our member's identity and confidentiality is the Credit Union's pledge to you. Chattahoochee Federal Credit Union appreciates your patience and understanding as we all do our part in complying with the new account identification procedures required by the federal USA Patriot Act of 2001.

Respectfully,

The Board of Directors, Staff and Members of the Chattahoochee Federal Credit Union

USA Patriot Act (Section 326)

Pursuant to the USA Patriot Act, Section 326, Chattahoochee Federal Credit Union is required to verify the identity of individuals applying for membership and opening new accounts or services with the credit union. Information we are required to obtain include:

- Name
- Street address (and mailing address, if different from street address)
- Identification number (SSN, passport number and country of issue, alien ID card number)
- Date of birth (birth certificate required for minor accounts)
- Copy of current government issued photo ID (driver's license, state ID, military ID, etc.)

Additional data may also be gathered depending on the type of account to be opened. Data on existing members may be gathered as an additional product or service is requested.

The USA Patriot Act also requires Chattahoochee Federal Credit Union to maintain all records of any documentary evidence used for verifying the member for at least five years after the date an account is closed.

Confidentiality of the information maintained by the credit union will be maintained as required under our Privacy Policy.

To obtain a copy of the USA Patriot Act in its entirety please visit:

https://www.fincen.gov/resources/statutes-regulations/usa-patriot-act