



SPRING CHATT NEWS

Let's CHATT about banking!

Important Numbers for after hours:

Check account balance 24/7
(334)756-7027

Report Lost/Stolen Debit Card
(800)991-4965



Your Deposits are federally insured up to \$250,000 by NCUA

VISION: TO BUILD LIFELONG RELATIONSHIPS ONE MEMBER AT A TIME! WWW.CHATT.COOP

SPRING NEWSLETTER 2022

WHAT'S New? CORE SYSTEM CONVERSION



We are excited to announce that we are converting to a new core banking system starting on the end of business on 04/30/2022- 05/02/2022. We decided to change our core system so we may continue to provide you with safe, secure products and services all while utilizing the newest technology. While our core conversion will mostly be happening behind the scenes, there will be times where it will affect some of the services you may use. We will keep you up-to-date on when and what will be affected so that you will be prepared.

Important Update !

Important Dates Affected by the Conversion:

- 04/28/2022-05/02/2022
 - TouchBanking access will be suspended
- 04/29/2022-05/02/2022
 - ART (Automated Response Teller—Phone Banking) will be suspended
- Mid-Day 04/30/2022-05/02/2022

- NetBranch (website banking) will be suspended
- 04/30/2022-05/02/2022
 - Debit cards will have limited access to funds
- 05/02/2022
 - Credit Union Office Closed. We will re-open Tuesday, 05/03/2022.

During the conversion process it's important for you, our members, to know that our top priority is keeping your information secure & private. The core conversion process will not compromise your safety or the safety of your information in any way. Your funds will remain safe and secure. All accounts are federally insured by NCUA up to \$250,000.00.

How can I, as a member, prepare?

- Take note of the above listed dates. We will keep you informed throughout the whole process via newsletters, social media & our website
- Adjusting your recurring Online Bill payments before 04/29/2022
- **Download /Print your e-statements.** All of your transaction history will no longer be available after the core conversion. **Please download and save your current e-statements before April 29th for future reference. We recommend printing or saving a year's worth of statements for your records.**

We look forward to the new changes, and we hope you are too. If you have any questions, please contact us at 334-756-7027, visit our website at www.CHATT.coop, and "Like" us on Facebook. You may also come into our branch located at 519 Fob James Drive in Valley. Our staff has been trained and is prepared to answer any questions you may have.

Stop by and visit our WEBSITE

Visit Our Website

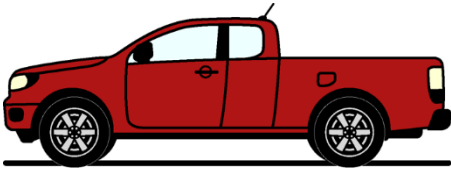
When you need information about the credit union and all we have to offer to help you achieve your financial goals, chances are you're just a few clicks and keystrokes away. You can visit our website to find the latest news on any special offers, products and services, **important information on upcoming conversion**, hours of operation, and much more. And you can do it on your schedule, not ours. No need to wait for office hours to find out answers to many frequently asked questions. We can be at your fingertips any time day or night and any day of the week. So even if it's 1:00 am on Sunday and you're thinking of buying new wheels scroll on over to our website to find what you need to know.

NIGHT DEPOSITORY

Available for when you miss us

Did You Miss Us? Night Depository Has You Covered

Life has a way of interrupting even the best laid plans. Our night depository is open for business even if we've gone for the day. Use the night depository to drop off cash or a check for deposit or make a loan payment. Endorse any checks as "for deposit only," and clearly and legibly write your name and account number on the envelope provided. Then just drop it in the night depository. You can be on your way, knowing that your deposit is safe and secure. We'll process the transaction when the credit union opens the next business day. That's it: Easy-peasy. But feel free to contact us with any questions or concerns.



Put extra cash back in your wallet **REFINANCE YOUR VEHICLE**

Drive Some Extra Cash Into Your Wallet with Our Vehicle Loan Rates

Nothing says SPRING like hitting the road with a new set of wheels! If you're in the market for a new or used car or truck, We are here to help make your next vehicle-buying experience seamless and stress-free while offering some of the lowest rates out there.

CHECK YOUR

Free Annual Credit Report

Visit: www.annualcreditreport.com

Protect Yourself By Monitoring Your Credit Report

As you take stock of your year-end spending, and prepare to make a fresh financial start for Spring 2022, a great place to begin is with your free annual credit report. Obtaining this comprehensive report will give you a picture of all things credit-related in your name, and help keep you aware of any credit-related issues, including possible identity theft that affects hundreds of thousands of Americans each year.

According to www.credit.com, the Fair Credit Reporting Act (FCRA) gives all US residents the opportunity to request their free annual reports from each of the three nationwide consumer credit reporting companies - Equifax, Experian, and TransUnion - through AnnualCreditReport.com. Be aware that you can get one report from each bureau once a year. You have the option to spread them out throughout the year, or obtain them all at once.

There are several ways to request your free annual credit report, including:

1. Online - Visit

www.AnnualCreditReport.com, the official site authorized by the Federal government, for free reports. After answering some questions to verify your identity, you will typically get your report immediately upon ordering.

2. Phone - Call 1-877-322-8228; go through a verification process over the phone; and your credit report will be mailed to you within 15 days.

3. Mail - Download the request form from www.AnnualCreditReport.com. Print and complete the form. Mail the completed form to Annual Credit Report Request Service, P.O. Box 105281, Atlanta, GA 30348-5281. Your credit report will be mailed to you within 15 days.

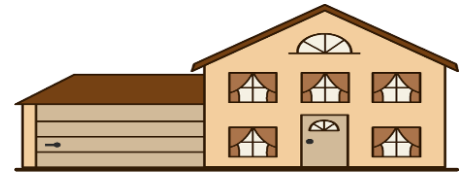
Consumer Financial Protection Bureau (www.consumerfinance.gov) provides complete details on securing your credit report.



There are more reasons than ever to love being a member of Chattahoochee FCU.

Your credit union membership is about the trust and care of community, built around where you live, work and play. That's why **##CUNAME##** membership saves you money through exclusive member-only offers through our trusted partners. Through Love My Credit Union Rewards, credit union members have saved over **\$2 billion** with offers like:

- » Members can **save up to \$360 on their wireless bill** by switching to no-contract wireless.
 - » Members can **save up to 35% on IdentityIQ** credit report monitoring and identity theft protection.
 - » Savings **up to \$15 on TurboTax** federal products.
 - » Exclusive access to **home tech support and protection** with Asurion Home+.
 - » Exclusive discount from the **TruStage Home & Auto Insurance Program**.
 - » Members save on **SimpliSafe**, the #1 expert pick for home security.
 - » Exclusive access to the **Love My Credit Union Rewards Powersports, RV & Boat Buying Program**.
 - » Save on car maintenance + get \$10 off your first service using **CarAdvise**.
 - » Save 40% on a 1-year membership to **Sam's Club**.
 - » Build your credit history with rent and save up to 30% with **Rental Kharma**.
 - » Save \$40 on **Calm**, the #1 app for meditation and sleep.
 - » Save on your **Travel and Entertainment** needs like Car Rentals, Hotels, Theme Parks, Movie Tickets and more!
- Learn all about how your CFCU membership gets you all these exclusive savings and more at LoveMyCreditUnion.org. Check them out and start enjoying credit union member benefits you never knew you had.



Get your **HOME MORTGAGE LOAN**
at a place where you belong - at your CU

Get Your Home Mortgage Loan Where You Belong

When it comes to financing your new home, there are lots of options: Banks, real estate finance companies, and online lenders abound. But there's only one place where you belong: your credit union. Because you're a member of the credit union, not just a customer or a number, we always have your best interest at heart.

Finding the house that's just right for you is an exciting time. But it's also stressful. So let us be your guide on the side, helping you with financing your dream home.

HOLIDAY CLOSINGS

Closed all federal holidays

Saturday, April 16th

Monday, May 2nd -CONVERSION

Saturday, May 28th & Monday, May 30th

Saturday, June 18th & Monday, June 20th

Saturday, July 2nd & Monday July 4th

Saturday, Sept 3rd & Monday Sept. 5th



Lobby/Phone: Mon, Tues, Thurs,
& Fri: 9:00-5:00

Wed: 9:00-1:00

Drive Thru: Mon, Tues, Thurs,
& Fri: 8:00-5:00

Wed: 8:00-1:00

Sat: Drive Thru Only 9:00-
12:00

Chattahoochee
Federal Credit Union

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